# Welcome to the New Performance Management Paradigm: A World of Challenge and Opportunity

# Performance-Based Federal Highway Program

Jack Lord Federal Highway Administration

August 2017





# Our Time Today



- TPM Professional Capacity Building Activities
  - Resources You Can Use
  - Specific Implementation Support



# Strategic Approach



#### **Define**

- Partner Needs and Input
- Requirements
   Driven
   (Regulations and Guidance)
- Informational Materials

### Develop

- Multi-Tier approach
- Flexible
- Responsive
- Technology Savvy
- Proven Effective Practices

# Deliver

- Formal and Tailored Training
- Peer Dialogue and Exchange
- Technical Assistance
- Virtual Events
- Videos & Websites
- Tools



#### Resources You Can Use



- Training
- Technical Assistance
  - Tailored Support
  - Peer Exchanges
- Informational Materials
  - Guidance
  - Guidebooks
- Websites



# TPM Implementation Support:



# **Training Workshops**

# Asset Management, PM2 and PM3 Rule Implementation Regional Sessions

- Kansas City, MO, June 20-23 (Midwest States)
- Raleigh, NC (South)
- Cambridge, MA (North)
- Phoenix, AZ (West)
- 1 Optional National Workshop— Washington D.C.





### **TPM Implementation Support:**



# Formal Training

#### **NHI In-Person Courses Available Now:**

- Overview of MAP-21 TPM (w/ FAST Act Updates)
- TPM for Safety
- Performance-based Planning and Programming
- Steps to Effective Target Setting
- Data Management for TPM









## Assessment Workshops

#### TPM Capability Maturity Model (CMM)

- Workshop and Guidebook
- Self-Assessment Tool
- Other Assistance Available Upon Request







### **Technical Assistance**

#### **Delivery Approaches**

- Tailored Workshops/Webinars
- Videos
- Peer Exchanges/Peer Dialogue

#### **Example Topics**

- Strategic Direction/Scenario Analysis
- Data Management
- Analytical Tools
- Target Setting
- Coordination

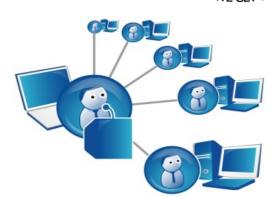


# TPM.

#### Technical Assistance

#### **National Webinars**

- Final Rule Webinars
  - Recordings Available



- FHWA Let's Talk Performance Series
  - Topical Sessions on Key TPM Topics
    - TAMP and Risk Management (August 9, 2017)
    - Target Setting Coordination (June 2017)
    - Basics of Target Setting (July 2016)





#### Technical Assistance

### Formal Peer Exchange Programs

- Learn from DOT/MPO/Transit Peers
- Apply for:
  - FHWA TPM Professional Capacity Building Program
  - FHWA Transportation Planning Capacity Building Program
    - FHWA Scenario Planning Peer Exchange Workshop







# Informational Materials

### Cross-Cutting and Program Specific

- Guidance and Technical Advisories
- Guidebooks
- Fact Sheets
- Noteworthy Practices





# Informational Materials

#### **Technical Advisories**

- Asset Management Plan Q&A
- S/TIP Performance-Based Discussion
- LRTP System Performance Report
- Linking Targets to Long Term Expectations

## **Guidebooks and Effective Practices**

- Target Setting
- Investment Plans
- Freight Performance at Bottlenecks

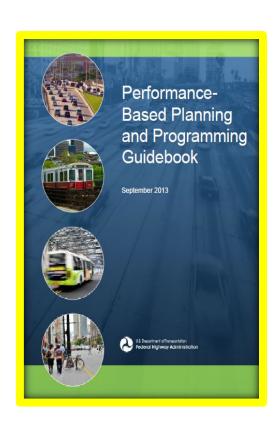


# Performance Based Planning and



# **Programming Guidebook**

- Practical Resource Focused on PBPP Elements
- Highlights Effective Practices
  - State DOTs, MPOs, Transit Agencies
- Reviews Connections with Other State/Regional Plans/Processes
  - Examples:
    - Strategic Highway Safety Plan
    - CMP
    - Asset Management Plans

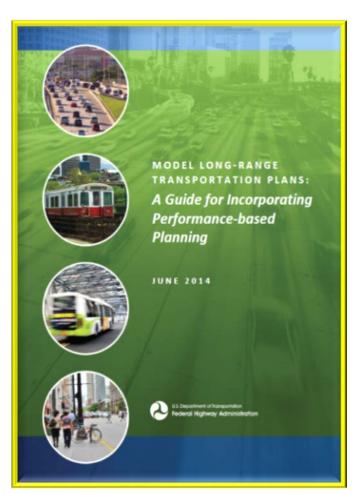


# **Model Long Range Plan:**



# **Guide for Incorporating PBPP**

- Detailed Information
   About Developing a
   Performance-based
   Statewide Long-range rr
   Metropolitan
   Transportation Plan
- Especially Helpful for:
  - Performance Measures
  - Preferred Trends and Targets
  - System Performance Report



# Supporting PBPP Through



# Scenario Planning

- Array of Scenario
   Analytical Tools to Be
   Used at Various PBPP
   Steps
- Good Case Studies!

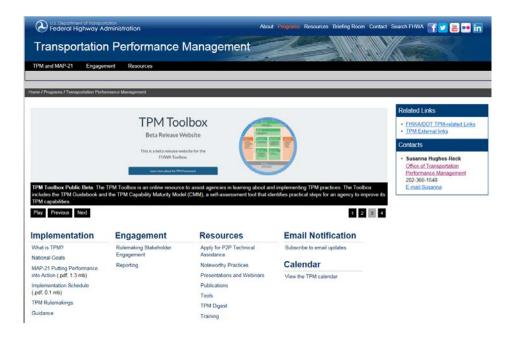


Available at <a href="http://bit.ly/2qaNGi3">http://bit.ly/2qaNGi3</a>

#### Your Go-To Resource



- Visit <a href="http://www.fhwa.dot.gov/tpm/">http://www.fhwa.dot.gov/tpm/</a>
  - Informational Materials
  - Training
  - Technical Assistance
  - Peer Exchange Info
  - Effective Practices
  - Videos; and
  - MORE to Come......



### www.tpmtools.org

**TPM Toolbox** 

Guidebook

Assessment

Resources -

**About** 

Search

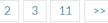
#### **Publications**

Components	
Component 1: Strategic Direction	(32)
Component 2: Target Setting	(35)
Component 3: Performance-Based Planning	(24)
Component 4: Performance-Based Programming	(19)
Component 5: Monitoring and Adjustment	(29)
Component 6: Reporting and Communication	(25)
Component A: Organization and Culture	(26)
Component B: External Collaboration	(32)
Component C: Data Management	(42)
Component D: Data Usability and Analysis Capabilities	(23)
TPM Areas	
☐ Environment	(1)
Comment.	(000)

#### Matching Publications

- 1. FHWA Index of Legislation, Regulations, and Guidance
- 2.49 CFR 613 PLANNING ASSISTANCE AND STANDARDS
- 3. 23 CFR 450.210 COORDINATION.
- 4. Transportation Article Section 2-103.1 of the Annotated Code of Maryland
- 5. Strategic Transportation Investments
- 6. 23 U.S.C. 135 STATEWIDE TRANSPORTATION PLANNING
- 7. 23 U.S.C. 150 REPEALED. PUB. L. 105-178, TITLE I, §1103(L)(5), AS ADDED PUB. L. 105-206, TITLE IX, §9002(C)(1), JULY 22, 1998, 112 STAT. 834
- 8. Performance Measurement: Getting Results
- 9. Interim Guidance on National Performance Measure Development
- 10. Measuring Performance among State DOTs: Sharing Good Practices
- 11. Measuring Performance Among State DOTs
- 12. MN TZD Mission, Goals, & Values
- 13. Target-Setting Workshop
- 14. SCOPM Task Force Findings on MAP-21 Performance Measure Target-Setting
- 15. About HB2
- 16. HB2 Implementation Policy Guide
- 17. Keeping Score for the Game our Customers Care About
- 18. Traffic Flow Data Program R009, Agreement for Use of Data
- 19. Vital Signs Greenhouse Gas Emissions
- 20. Metro Regional Centerline Collaborative











#### communicatingperformance.com



Browse Communications Resources Explore Communications Scenarios Nominate a Resource

This site provides tools to support transportation agencies' performance management communication and reporting. You can use the site to discover examples of noteworthy performance management communications and to access selected guidance for

**COMMUNICATING PERFORMANCE** 

**ROADMAP** 

ADMIN

tpm-portal.com



practitioners. To get started,



Browse a curated collection of no communications examples in an  $\epsilon$ searchable database. Enter specif criteria and view matching examp

> **BROWSE COMMUNICAT** RESOURCES



Transportation Performance Management Research Roadmap AASHIO /AMP©RTAL

The Transportation needed, and future coordination betw portal to help iden methodologies to

There are multiple ways that a seeker of information can find TAM knowledge today VIEW MORE INFO

ize completed, will enable increased ers alike can use the d analysis

**Projects in the Roa** 



Active Proje

This Roadmap has been cre NCHRP 20-24(97) is to de Performance Management



TAM Documents

A searchable database of documents with curated resources indexed by TAM business processes, asset types, audience, and other



TAM Events

Listings for conferences, meetings, webinars, peer exchanges and other events of interest



TAM Tools

A new area of the site, still under development, that will spotlight new and welleffective.



TAM Roadmap

A new area of the site, still under development, that will feature information on community.

mitted Concepts/Pool

OPM). The objective of Project

TO) Standing Committee on

FEATURED RESOURCES

Weather Into Transportation Asset **Management Plans** 

Integrating Climate Change and Extreme TAM Webinar 17: Transportation Asset Management and Risk Management

**AASHTO Transportation Asset** Management Gap Analysis Tool

tam-portal.com



#### http://www.fhwa.dot.gov/tpm/links\_external.cfm

U.S. Department of Transportation Federal Highway Administration

About Programs Resources Briefing Room Contact Search FHWA









#### **Transportation Performance Management**

TPM and MAP-21

Engagement

Resources

Home / Programs / Transporation Performance Management / External TPM-related Links

#### External TPM-related Links

TPM Dashboards | Performance Measures and Reports | Planning and Asset Management | Safety and Mobility | Research and Innovation | Education, Events, Workshops, and Webinars | Washington State DOT MAP-21 Resources

#### TPM Dashboards

- Alaska DOT Dashboard
- Chicago DOT Dashboard
- City of Boston Dashboard
- · City of Fort Collins
- · City of Phoenix Dashboard
- · City of Seattle Dashboard
- City of Williamsburg, VA Dashboard
- · Colorado DOT Dashboard
- Council of State Governments Dashboard

#### **Email Notification**

Sign up to receive general notices on TPM

Enter your E-mail

Submit

#### **Events**

 Lets Talk Performance: **Safety Target Setting** and Coordination Webinar Webinar

September 20, 2016

# The New Performance Management Paradigm: A World of Challenge and Opportunity

Questions?

Thank You





